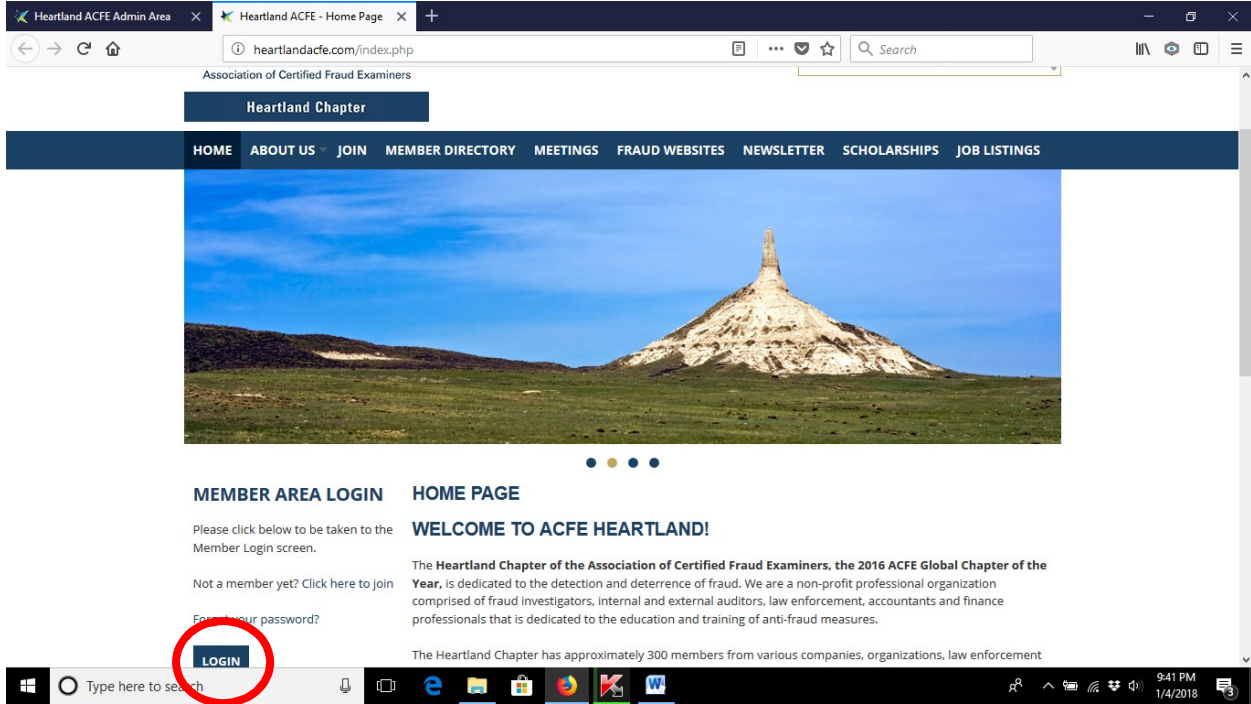
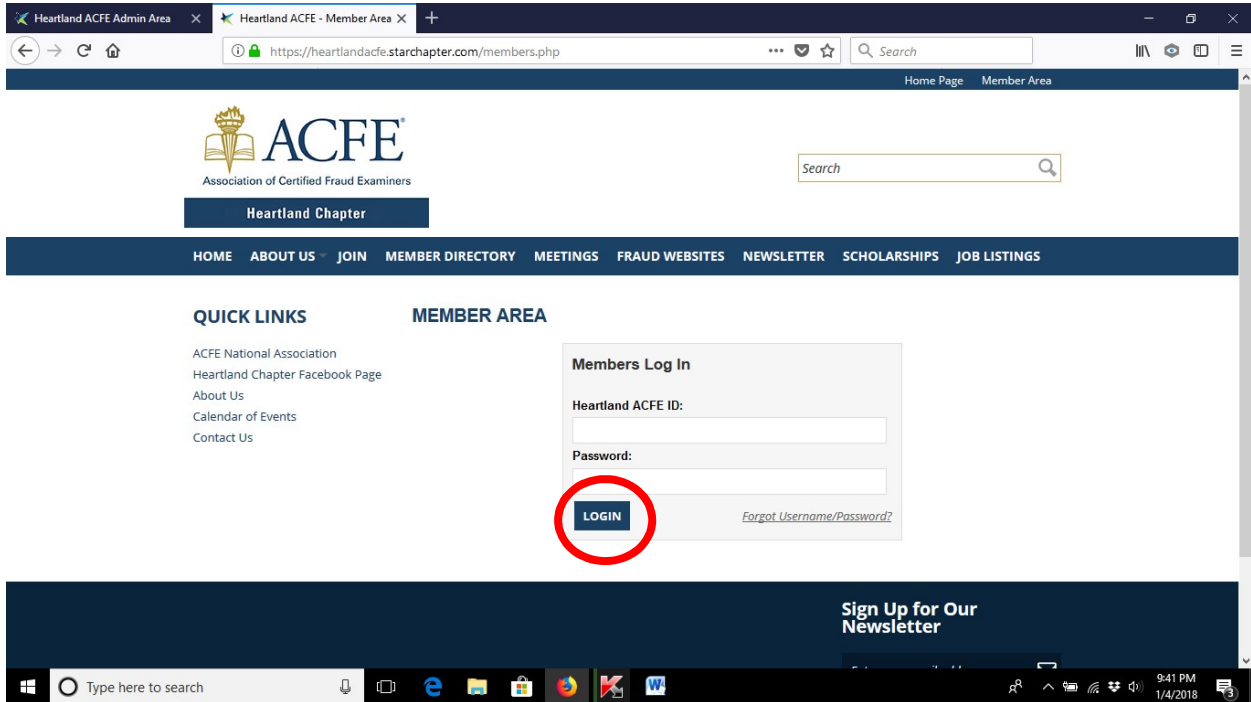


Returning Member Procedures:

1. Go to heartlandacfe.com.
2. Click "Login".



3. Enter your login information and click "Login".



4. Click “Renew Your Membership”.

The screenshot shows a web browser window with two tabs: "Heartland ACFE Admin Area" and "Heartland ACFE - Member Area". The address bar shows "heartlandacfe.com/members.php". The page header includes the ACFE logo and "Association of Certified Fraud Examiners". A navigation menu contains links for HOME, ABOUT US, JOIN, MEMBER DIRECTORY, MEETINGS, FRAUD WEBSITES, NEWSLETTER, SCHOLARSHIPS, and JOB LISTINGS. The main content area is titled "MEMBER AREA" and features a "Renew Your Membership" link circled in red. Other links include "Member Information Editor", "Classifieds", "Add a Prospect", and "View My Order History". A "QUICK LINKS" section lists "ACFE National Association", "Heartland Chapter Facebook Page", "About Us", "Calendar of Events", and "Contact Us". A "LOG OUT" button is visible next to the user name "Welcome Brandi Hayes (Kempf)".

5. Select your dues rate and click “Continue” at the bottom of the page.

The screenshot shows a web browser window with the address "https://heartlandacfe.starchapter.com/memberdues3.php". The page header is identical to the previous screenshot. The main content area is titled "MEMBER DUES" and "PAY MEMBERSHIP DUES". A progress bar shows "Membership Type" as the current step, followed by "Payment Information" and "All Done!". The "Membership Type" section is circled in red and contains the following information: "Your current membership expiration date is 12/31/2017". Under "2018 CFE MEMBERSHIP RATE", there is a radio button selected for "\$25.00 membership valid until 12/31/2018" with the note "You must be a CFE and a member in good standing with the National ACFE Organization." Below this, under "2018 NON CFE MEMBERSHIP RATE", there is a radio button selected for "\$30.00 membership valid until 12/31/2018" with the note "You are not a CFE and may or may not be a member of the National ACFE Organization."

6. Enter your card information or select “Bypass Payment” if you intend to mail a check. Click Continue at the bottom of the form.

7. You’re done!